



TERMS & CONDITIONS

PLEASE READ CAREFULLY

DEPOSIT

A 20% deposit along with completed booking form is required to ensure confirmation. The payment of deposit by and/or on behalf of any person constitutes the full agreement with and the acceptance of the terms and conditions as set forth here.

FINAL PAYMENT

Final payment is due 49 days prior to departure. Whilst prices could be subject to change without notice, upon final payment, all tour fares are fixed and not subject to change. For tours departing in less than 49 days, full and immediate payment is required. Fares are shown in Australian currency.

WHAT IS INCLUDED

- Experienced and passionate guides with local knowledge and experience
- Modern, comfortable, air conditioned vehicles
- Cold water supplied
- Food as coded on itineraries
- Where our schedule permits – morning / afternoon tea are provided
- Overnight stops in motel suites/guest houses
- All National Park, site & ferry fees / accommodation costs

With Discovery Tours, no two trips are ever the same. Discovery Tours specialise in small, luxury tours to exclusive breathtaking locations, carrying a maximum of nine (13) people per trip.

Our guides are passionate and very experienced, utilizing their bush skills and wealth of local knowledge to ensure your trip runs smoothly. As well as being fun and informative, Discovery Tours will introduce you to the wonders of the Indigenous culture, flora and fauna, botany, geology and history of our totally amazing continent. As we are flexible, we can personalize our tours to individual needs of our passengers.



FOOD

On our tours we provide you with all meals as coded in the itinerary. There is always plenty of food at meal times and we try to cater to individual tastes where we can, by asking you questions on our booking form about food.

Continental breakfast daily; consists of fruit juice, cereals, tea & coffee, toast and jams. Lunch and dinner will also be provided as indicated per itinerary. We also provide storage for cold drinks and foods as we are travelling.

HOW YOU WILL TRAVEL

Modern well-appointed small 4WD vehicles including some special modifications; all vehicles have comfortable forward facing seats.

CLOTHING AND WHAT TO BRING

Clothing and footwear should be casual, comfortable and suited to tropical conditions.

Clothing - shorts, trousers, shirts, swimwear, hat, sunglasses, a jacket and a change of warm clothes in case of inclement weather are advisable.

Footwear – some form of fast-drying wet-shoe would prove useful.

Personal - sun protection, insect repellent, medications, toiletries, (overseas travelers should bring a suitable adapter).

Don't forget to bring your video or camera along with plenty of film & spare batteries (recharge facilities are available). Also money and/or credit card for personal expenses such as drinks, souvenirs and optional extras.

SMOKING

As per Government Regulations, smoking is not permitted in vehicles. Ample stops provide time for "smoking breaks" en route.

UNUSED TOUR SECTORS

If a passenger fails to join a tour as booked or joins in after the tour has departed, or departs prior to the completion of the tour, no refund will be made for any portion of the tour including food, excursions, accommodation, etc., that are not used or undertaken.



CONCESSIONS AND CHILD FARES

Please ask for concession and child fares if applicable.

INSURANCE

Discovery Tours and/or its agents are not responsible or liable for loss, damage or theft of luggage or personal belongings whatsoever, nor for personal injury, accidents, hospitalization, illness or medical expenses. In our experience, most claims arise from personal or close-family illness before holiday departure, resulting in cancellation charges. We strongly recommend all intending passengers consult their travel or insurance agent and take out adequate travel insurance to cover events that may effect your ability to travel (including, but not limited to, health, baggage, loss of monies through cancellation, additional expenses incurred through illness or personal liability prior to travel and early return, for example, following the death of a relative).

CANCELLATION FEES

Extended Tours

Bookings cancelled more than 49 days prior to departure will result in the loss of a \$100 per person cancellation fee.

Cancellations occurring less than 49 days prior to departure will incur the following charges: 15-49 days prior = 70% of total, 7-14 days prior = 80% of total, less than 7 days less = 100% of total.

CLIMATE

Winter in the tropical north is the dry season and temperatures will be mild with low humidity. Through the months of September and October, the temperatures become increasingly warmer.

FITNESS

Our tours have been designed to suit a reasonable level of fitness; the ability to be able to do some walking along nature trails and cope with remoteness is essential. People suffering from lack of tolerance or not of general good health should consult their GP before taking part on these tours. Note: Clients over 70 years of age are required to have a clearance certificate from a General Practitioner. If you need special medication, it is advisable to bring your own adequate supply for the duration of the tour.



GENERAL CONDITIONS

ON ARRIVAL IN CAIRNS

On arrival in Cairns prior to your tour departure, please confirm your bookings and accommodation with our head office by phoning 1300 32 10 19. Please note that pick-up times are to be confirmed **ONE** day prior to the tour departure. Discovery Tours Australia do not pick up at residential addresses. Please ask us for the pick up location nearest to you when phoning.

Passengers are picked up and returned to accommodation in the Cairns area or en route. The operator, being Discovery Tours Australia, reserves the right to alter the itinerary and location of passenger accommodation, if necessitated by weather conditions or by any other unforeseen circumstances prevailing at the time of tour. The operator also has the right to substitute vehicles or an alternative operator, transport, and carrier. The tour operator can also charge at any a "fuel levy" if there is a dramatic increase in the price of fuel - we would be very reluctant to impose such a charge and would only do so under extreme circumstances.

Discovery Tours is unable to guarantee exact arrival and departure times and cannot be held liable for failure to make connections with other services or for any expenses incurred by the client as a result of weather conditions, mechanical defects, or any other unforeseen cause. If for any reason, the itinerary is altered, no refund is payable by the operator. Discovery Tours reserves the right (without payment or compensation and whether before or after commencement of travel) to exclude any passenger if that passenger appears likely to endanger the health or safety of themselves or others, or impair the comfort of other passengers; this includes any passenger who commits any illegal act.

LIABILITY

The operator and its employees accept no responsibility for any booking, contract, travel, accommodation or group tours which result in any loss, damage, accident, diversion, or theft in regard to luggage or personal belongings, and will be exempt from all liability in respect of direct or indirect consequential loss or damage, death, injury, sickness, irregularity, delay liability, and additional expenses, or inconvenience or any other event beyond its control including accident, failure of machinery or equipment, accommodation, transport, or other services. We also reserve the right to change, cancel, use alternative vehicles or alter the tour route or itineraries without prior notice due to weather, road conditions or operational needs. We do so with full consideration of your safety; no refund will be given in these circumstances or in the event of any delay



AIRLINE INDEMNITY (where applicable)

Airline involvement in these tours is as air carrier only. Airlines carry no responsibility for statements in tour itinerary relating to ground content of these tours and the operator indemnifies them against any claim, action, loss, or damage arising there from

LUGGAGE

Each passenger is entitled to take one bag (preferable soft sided) – 80cm x 30cm x 30cm. You may also have a small day bag or pack weighing no more than 4kg, however most guests tend to carry a bottle of water and their cameras only. Baggage over the prescribed limit cannot be carried without prior arrangement. **NOTE:** If you are flying one way, you may only be allowed to take 10kg of luggage per person, as is often the small airline carrier's policy.

LUGGAGE CHECKLIST:

- 1 BAG PER PERSON, AS DESCRIBED ABOVE
- PHOTO ID & CASH FOR PERSONAL PURCHASES
- CLOTHING
- JACKET & LONG PANTS
- SWIMMING APPAREL
- BEACH TOWEL
- TOILETRIES
- HAT
- SUNGLASSES
- TORCH
- INSECT REPELLANT
- SUN BLOCK
- CAMERA
- SMALL PERSONAL WATER BOTTLE
- SMALL DAYPACK



DAY TOURS-ADDITIONAL TERMS & CONDITIONS:

Pick-up times

Pick-up times are approximate due to traffic / weather conditions. Please be waiting outside your accommodation 5 minutes prior to your pick-up time and allow a 15-minute window for pick-ups from your pick-up time.

Cancellation fees

Less than 24 hours prior to departure will result in the loss of a 100% of the tour costs.
Less than 48 hours prior to departure will result in the loss of a 50% of the tour costs.

Children Fares

Children fares are based on 4-14 years and tours are not suitable for children under 4 years of age, unless prearranged with Discovery Tours Australia



THANK YOU FOR YOUR COOPERATION!